



NEIGRIHMS

North Eastern Indira Gandhi Regional Institute of Health & Medical Sciences
(An Autonomous Institute, Ministry of Health and Family Welfare, Government of India)
Directors Block Mawdiangdiang, Shillong, Meghalaya-793018

F.No:NEIGR/S&P/P - 02/2023-2024

Date 23-01-2024

Notification of Award No:NEIGR/S&P/OT/BB/G-1008/23-24/GEMC-511687781649581

PO ID:PO01240006 / Approved Date:23-01-2024

Indent-No: IN01240003

To

M/s Trusted Resources Pvt. Ltd,
48/27 Tilak Nagar, New Delhi - 110018, Tel:011-
25997510,
info@trustedresources.in

Principal:

M/s Anathomic Solutions SLU,
C/ de l' Ebre, 74 08223 Terrassa (Barcelona,
Espaa), Tel:+34 937 837411,
info@anathomicsolutions.com

Sub: Award for Supply, Installation, Testing and Commissioning 1 unit of Grossing Station (Make - Anathomic Solutions SLU, Model - ET - 101 - 1 ELV) as per NMC requirement against buy back of Old, Existing, Obsolete and Unserviceable Histo Pathology Grossing System (Make - Mortech, Co. USA, Model - GL - 115) Procured during 2012-13 with 5 years warranty and thereafter 5 year CMC for department / section of Pathology.

Reference:

- Tender Enquiry No: GEM/2023/B/3582654
- Offer No: NA
- Price Justification No:24/Grossing Station/238/2017 - Rish (Admn)/1272, Dated 13/06/2018
- Price Discount Letter No:Discounted on GEM Portal
- PO Remarks:Approved in the Meeting of the Internal Procurement Committee (IPC) vide IPC No - 3/2023-24 held on 25/08/2023, vide Agenda No - 30. The Minimum Declared Reserve Value for the buy back of the Old System will be Rs. 5,53,886.45. The Delivery Schedule including Supply, Installation, Testing and Commissioning of the system should be completed within 22nd February 2024.

This Order/Memorandum issues with concurrence of Finance Branch vide their UO No C - 884/2023-2024 Dated 20-10-2023

Dear Sir/Madam,

With reference to Tender Enquiry No: **GEM/2023/B/3582654** and your Bid/Offer NA in response an order is hereby placed on you for the complete turnkey contract of supply, transportation, installation, commissioning, provision of technical assistance, after sales service, maintenance service and other such obligations of the tenderer, training at bidders cost and demonstration of Medical equipment at this Institute, as per details indicated herein.

This order which is intended for the supply of the store detailed in the scheduled below, in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein, shall operate to create a specific contract between the contractor (with whom the contract referred to and the requisition are placed) on one part and NEIGRIHMS, Shillong, on the other part.

Sl. No	Description Of Goods	Unit	Rate Per Unit	Total Amount on(DDP at Consignee Site)

PO01240006 / NEIGR/S&P/OT/BB/G-1008/23-24/GEMC-511687781649581

1 / 22

Grossing Station**(Make:Anathomic Solutions SLU,Model:ET - 101 1 ELV)**

1	FOB Price/Ex-factory at Port /Airport of Loading	1nos	₹ 7,471,928.57	₹ 7,471,928.57
	Goods & Service Tax (GST)		₹ 896,631.43	₹ 896,631.43
	Total Price for NEIGRIHMS rate with 5 years warranty period			₹ 8,368,560.00

In words: INR Eighty Three Lakhs Sixty Eight Thousands Five Hundred And Sixty Rupees Zero Paise

Total Price for inclusive delivered free (F.O.R) at Central stores / Department at NEIGRIHMS. Mawdiangdiang, Shillong - 793018 including loading, unloading, handling, transportation, weighbridge and other unforeseen charges.

Tenderer/ Vendors/ Contractor should note that the following terms and conditiations will apply specifically in addition to the Rules and the Regulation as applicable to such purchases in the Government of India.

Warranty:

The Tenderer warrants comprehensively that the goods supplied under the contract is new, unused and incorporate all recent improvements in design and materials unless prescribed otherwise by the purchaser in the contract. The Tenderer further warrants that the goods supplied under the contract shall have no defect arising from design, materials (except when the design adopted and / or the material used are as per the purchaser's specifications) or workmanship or from any act or omission of the Tenderer, that may develop under normal use of the supplied goods under the conditions prevailing in India.

This warranty shall remain valid for the period mentioned above, after the goods or any portion thereof as the case may be, have been delivered to the final destination and installed and commissioned at the final destination and accepted by the purchaser in terms of the contract , unless specified otherwise in the SCC.

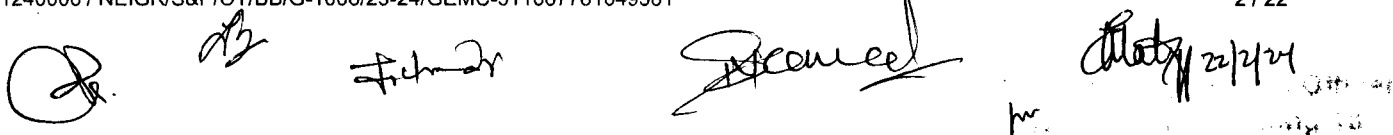
Upon receipt of such notice from the purchaser, the Tenderer shall, within 8 hours on a 24 (hrs) X 7 (days) X 365 (days) basis, repair or replace the defective goods or parts thereof, free of cost, at the ultimate destination. The Tenderer shall take over the replaced parts/goods after providing their replacements and no claim, whatsoever shall lie on the purchaser for such replaced parts/goods thereafter. In the event of any rectification of a defect or replacement of any defective goods during the warranty period, the same warranty for the rectified /replaced goods shall be applicable from the date such rectified / replaced goods starts functioning to the satisfaction of the purchaser.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

Comprehensive Maintenance Contract (CMC):

The Purchaser/Consignee reserves the rights to enter into Annual Comprehensive Maintenance Contract (CMC) between Consignee and the Tenderer for the period after the completion of warranty period.

The consignee will enter into CMC with the Tenderer at the rates as stipulated in the contract. The payment of CMC will be made on six monthly basis after satisfactory completion of said period, duly certified by the consignee on receipt of bank guarantee for an amount equivalent to 3% of the CMC value in the prescribed format given in Section XV valid till 2 months after expiry of entire CMC period.



During CMC period, the Tenderer shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The Tenderer shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.

The payment of Annual CMC will be made against the bills raised to the consignee by the Tenderer on six monthly basis after satisfactory completion of said period, duly certified by the HOD concerned /Competent Authority and on receipt of Bank Guarantee for an amount equivalent to 3% of the CMC value valid till 2 months after expiry of entire CMC period. The payment will be made in Indian Rupees.

The tender / Manufacturer /OEM has provide minimum two mandatory Periodic Preventive mentainance in a year throughout the contract period failing which action will be initiated according to terms & condition of the tender, including forfeiture of the performance bank guarantee.

CMC Equipment Cost:

S.n o	Contract period	Units	Price Per Unit	Total Cost (Exclusive of GST)
1	Grossing Station (Make: Anathomc Solutions SLU, Model: ET - 101 1 ELV)			
	6th year	1	₹ 283,680.00	₹ 283,680.00
	7th year	1	₹ 283,680.00	₹ 283,680.00
	8th year	1	₹ 283,680.00	₹ 283,680.00
	9th year	1	₹ 283,680.00	₹ 283,680.00
	10th year	1	₹ 283,680.00	₹ 283,680.00

Delivery Schedule(Supply, Instalation, Testing, Commisioning with turnkey works):

For Indigenous goods or for imported goods if supplied from India: 42 days from date of Notification of Award to delivery at consignee site. (Tenderers may quote earliest delivery period).

~ Supply, ~ SITC within : 24/02/24

For Imported goods directly from foreign:

FOB Contracts- 42 days from the date of opening of L/C. The date of delivery will be the date of Bill of Lading or Airway Bill (Tenderers may quote the earliest delivery period).

~ SITC within : 24/02/24

DDP Contracts: 42 days from the date of opening of L/C. The date of delivery will be the date of receipt by the consignee as in Consignee Receipt Certificate (Tenderers may quote the earliest delivery period).

~ SITC within 24/02/24

Subject to the stipulation, if any, in the bidding document, the Tenderer shall be required to perform the services viz. Installation, commissioning, supervision, demonstration, complete turnkey works, providing required jigs and tools for assembling, Civil works required for the completion of the installation, training of Consignee's Doctors, Staff, operators, etc for operating and maintaining the goods, supplying the required number of operation & maintenance manual for the goods

Liquidated Damages:

[Handwritten signatures and initials]

If the Tenderer fails to deliver any or all of the goods or fails to perform the services within the time frame(s) incorporated in the contract, the purchaser shall, without prejudice to other rights and remedies available to the purchaser under the contract, deduct from the contract price, as liquidated damages, a sum equivalent to 0.5% per week of delay or part thereof on delayed supply of goods and/or services until actual delivery or performance subject to a maximum of 10% of the contract price. Once the maximum is reached, purchaser may consider termination of the contract as per GCC 24. During the above-mentioned delayed period of supply and/or performance, the conditions incorporated under GCC sub-clause 22.4 above shall also apply. Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC.

Performance Security:

Within thirty (30) days from date of the issue of Notification of Award by the purchaser, the Tenderer, shall furnish Performance Security to the purchaser for an amount equal to percent (0%) of the total value of the contract, valid for a period of sixty days (60) beyond the date of completion of all contractual obligations including the warranty obligations. In the event of any failure /default of the tenderer with or without any quantifiable loss to the government including furnishing of consignee wise Bank Guarantee for CMC security, the amount of the performance security is liable to be forfeited

Performance Security may be furnished in the form of an Account Payee, Demand Draft, Fixed Deposit Receipt / Bank Guarantee from a Commercial Bank. Bid security should be refunded to the successful bidder on receipt of Performance Security.

Bidder /Tenderer are also required to sign the rate contract agreement, within 21 (twenty one) days from the issue of the notification of award, failing which EMD /Bid Security shall be forfeited.

Payment:

Payment shall be made subject to recoveries, if any, by way of liquidated damages or any other charges as per terms & conditions of GCC. Payment for domestic goods shall be made in Indian rupees as specified in the GCC clause 21.1. For Imported goods, 90% of the net FOB /CIF price (less Indian Agency Commission) as the case may be, through irrevocable, non-transferable Letter of Credit (LC) opened in favour of the Foreign Principal in a bank in his country and remaining as per the terms & conditions indicated in GCC clause 21.

Corrupt or Fraudulent Practices /Code of Integrity:

It is required by all concerned namely the Consignee/Tenderers/Suppliers etc to observe the highest standard of ethics during the procurement and execution of such contracts and to abide by the Code of Integrity Act, as per GFR 2017. In pursuance of this policy, the Purchaser: - defines, for the purposes of this provision, the terms set forth below as follows: "corrupt practice" means the offering, giving, receiving or soliciting of any thing of value to influence the action of a public official in the procurement process or in contract execution; and "fraudulent practice" means a misrepresentation of facts in order to influence a procurement process or the execution of a contract to the detriment of the Purchaser, and includes collusive practice among Tenderers (prior to or after Tender submission) designed to establish Tender prices at artificial non-competitive levels and to deprive the Purchaser of the benefits of free and open competition; Will reject a proposal for award if it determines that the Tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question; Will declare a firm ineligible, either indefinitely or for a stated period of time, to be awarded a contract by the purchaser if it at any time determines that the firm has engaged in corrupt or fraudulent practices in competing for or in executing the contract

Settlement of Disputes

If there is any dispute or differences, the same may be referred to Director, NEIGRIHMS. Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision taken by the authority will be binding on all concerned. Therefore, the jurisdiction in respect of settlement of disputes in Stores & Civil contracts shall be as per the Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts (Amendment) Ordinance 2018, wherein the provision for pre-institution mediation, has been made mandatory in respective cases by the parties to the disputes.

Name of the Consignee:

Director, North Eastern Indira Gandhi Regional Institute of Health and Medical Sciences, Mawdiangdiang, Shillong -793018 (Meghalaya), INDIA

All other terms & conditions are as per Tender Enquiry No / Offer No.: GEM/2023/B/3582654 / NA

(Kindly refer to the tender /bid document for all required Annexures /Proforma/Forms)

Validated By,
harendra dey
23-01-2024 19:09:10

Yours faithfully,

 22/2/24
Stores & Procurement Officer,
For and on behalf of Director, NEIGRIHMS, Shillong

Copy to:

Indenting Officer /Inspection authority- Head /Incharge, Department / Section of Pathology
Central /Ancillary Store
Biomedical Engineer
Purchase Order Master / Relevant File
Stores Section Record

① Dept of Pathology
② Dr Vandana / Dr Yookam
③ IS/PMIS / Deem's area
④ Soe Lelie A/W / M. Kumar
⑤ Mr. Ranu for reply.

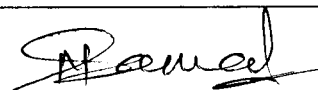
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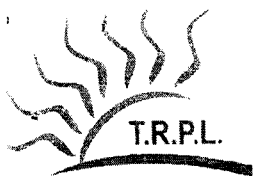
- Annexure : Technical Specification
- Annexure : Tender Form (Section -X)
- Annexure : Compliance Statement
- Annexure : Manufacturer's Authorization /Acceptance Letter











TRUSTED RESOURCES PVT. LTD

Ref: TRPL/2023-24/GeM/NEIGRIHMS/GS/07

Date 10.07.2023

To,
NEIGRIHMS, Shillong,
(Deputy Director Admn)

Reference: GEM/2023/B/3582654 Dated: 17-06-2023 for Grossing Station due on 14-07-2023.

COMPLIANCE STATEMENT

Model: ET-101-1-ELV

SPECIFICATION

S.No	Description	Yes/No
1	The equipment should be a floor mounted & should have hydraulic height adjustment facility from 2.5 feet to 3.5 feet approximately.	Yes
2	There should be facility for video, audio recording as well as photography attachment. The photography attachment should have facility for enlargement.	Yes
3	Should be supplied with the following: (i) Camera mount facility for digital camera to securely hold camera, should have adjustable ball and socket system, to let the user put camera right where he/she wants it and also should allow ease of adjustment & better coverage. (ii) Video camera mount which holds video camera securely, adjustable ball & socket system, in order to let the user to put the video camera right where he/she wants it & also allow for ease of adjustment & better coverage.	Yes
4	Should be supplied with the following: (1) Digital SLR Camera with 18-55 lens, CMOS Sensor, 16 GB card for recording good quality of photographs with computer inter phase (18.0 Mega Pixel). HDMI cable & Carry bag should also be provided. (2) Video Camera: Quality should be suitable for purpose of recording grossing steps, a CC TV Camera should be provided.	Yes
5	Specification for CC TV Camera:-	Yes
6	Should have 16 Mega pixel or better	Yes
7	Optical Zoom-12x or better Digital Zoom-16x or better o Focus-Autofocus o Built-Durable & robust, shock resistant and capable of withstanding light showers. Video-Full HD 1080, should save still images during video recording.	Yes
8	Sensor-CMOS Sensor o Connectivity-USB 2.0	Yes
9	A compatible DVR with foot switch should be provided.	Yes
10	Memory-Minimum 16 GB Micro SD Card or better	Yes
11	Dimensions-Less than 90 mm (w) x 90 mm (h) x 200 mm (d)	Yes
12	Weight-Not more than 900 gram.	Yes
13	Accessories- USB Cable, AC Adaptor, Power Cord, Lens Cap, Micro HDMI Cable.	Yes
14	Warranty-Two (2) years	Yes
15	(3) Digital voice recorder: Audio recorder stacked with premium features and enhanced DSS Player Pro with flex arm microphone and Dictation software for outstanding performance should be available. For IT support,	Yes

KAILASH HOUSE, 4B/27, TILAK NAGAR NEW DELHI-110018

Phone : +91-11-42078070, Mob: +91 9971096040 E-mail : info@trustedresources.in

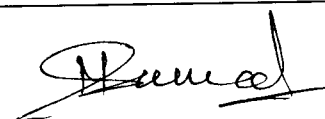
	the following should be supplied: (i) Computer from Branded company 3.0GHZ, Intel Core i5 or more ,4 GB DDR 3RAM or more, DVD writer, 500 GB or higher HDD, along with 18" Flat LED screen monitor, 2USB 2.0 port SD Card slot with in-built CPU. (ii) Mount for Monitor and keyboard with mouse. There should be facility for digital measurement of grossing specimens	
16	There should be IT support for storage and retrieval of data recorded with TFT display and recording system.	Yes
17	There should be a formalin tank on top of the station with direct supply system to the work area or there should be a formalin container with spigot.	Yes
18	Should have Hot and Cold water mixing faucet with foot operated control (foot switch/pedal) for hot and cold water On/Off.	Yes
19	The station should be made of noncorrosive high grade stainless steel.	Yes
20	Should have Self Contained Ventilation Assembly with blowers & replacement filters. 10 additional filters should be provided. Sink with removable filter and ½ hp Commercial Disposal system of corrosion resistant stainless steel construction with on/ off switch should be provided.	Yes
21	ILLUMINATION: (i) Top mounted LED LIGHT fixtures (ii) Incandescent light with 3X MAGNIFIER mounted on flexible arm. Magnetic front board should be available to stick instruments for grossing.	Yes
22	Dimension of the table should be approximately: Length: 4.5 to 5.5 feet. Height (Lowest): 6.5 to 7.0 feet. Height (Fully elevated): 7.0 to 9.0 feet. Width: 2 to 3 feet.	Yes
23	Equipment should have END RINSE ASSEMBLY (with ON/OFF valve) which allows debris to flow towards the sink basin.	Yes
24	ii. Should be supplied with SPRAY HOSE with Easy grip assembly with flexible hose, conveniently placed for easy spray cleaning of debris.	Yes
25	iii. DISSECTION BOARD: Polypropylene construction to help preserve dissecting knives and scalpels when in use.	Yes
26	iv. REMOVABLE MEASURING RULE: Anticorrosive metal device for ruling a portion of the subject should be provided, the ruler should include a scale in centimetres and inches. Document supporting track record and satisfactory performance from institutes of national importance (minimum one) should be provided.	Yes
27	Five (5) years warranty and Five (5) years CMC.	Yes
28	Following Accessories should be provided:	Yes
1	KNIFE SHARPENER to provide straight and serrated edges; should be 100% diamond abrasive; should have a three step process to provide razor sharp edges. First step should be Sharpening, second step should be honing and the last step should be for stropping and polishing.	Yes
2	HAND HELD BONE SAW: Autopsy Saw with Bone vacuum dust collector having HEPA filter should be provided. Autopsy saw should come with 10 feet cord for greater mobility and with following blades and accessories:- i. Round Blade without arbour (2.5 in/6 cm): 2 Nos. ii. Section Blade without arbour (2.5 in/6 cm): 2 Nos. iii. Standard Saw Arbor: 2 Nos. The saw should be able to be connected to the Bone Vacuum Dust Collector. Bone Vacuum Dust Collector should come with vacuum nozzle, disposable filter cartridge (HEPA Filter) and 10 feet power cable.	Yes

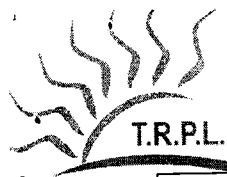
Store & Procurement Officer

KAILASH HOUSE, 4B/27, TILAK NAGAR NEW DELHI-110018

Phone : +91-11-42078070, Mob: +91 9971096040 E-mail : info@trustedresources.in



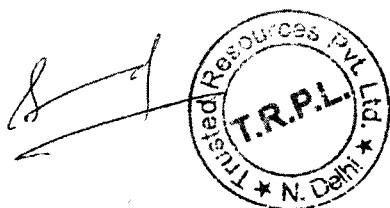




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3	C- FOLD PAPER TOWEL HOLDER: Made of stainless steel.	Yes
4	EYE WASH DRENCH ASSEMBLY: Should have flip down way to remove eye contaminants, auto flow eyewash.	Yes
5	HANDS FREE SOAP DISPENSER: should have pump mechanism to provide quick and precise dispensing; should be Deck or Wall Mount.	Yes
6	ADJUSTABLE AND STATIONERY STAINLESS STEEL SHELVING to keep accessories	Yes
7	WRITING PLATFORM with a lift over storage drawer.	Yes
8	HANGING DIGITAL AUTOPSY SCALE with Scale Pole & Bracket factory fitted to weigh specimens of 0.1 Kg x 13.6 Kg • Ability to 0 tare bow, ring and pan • Bow, ring and pan should be provided • The Scale Pole height should be able to be secured anywhere along with 360 degree turning ability	Yes
9	CASSETTE HOLDERS: three boxes which can be mount to rail in front of the grossing station.	Yes
10	TWO FORM HOLDERS mounted on the table to store documents away from any fluids and risk of damage.	Yes
11	GLOVE BOX HOLDER: 05 YEARS WARRANTY WITH QUOTE FOR NEXT 05 YEARS CMC IS REQUIRED INCLUDING ALL ACCESSORIES. HL	Yes

For Trusted Resources Pvt. Ltd.



Sanjeev Anand
Director
Kailash House, 4B/27,
Tilak Nagar, New Delhi- 110018.
+91 9971096040

Handwritten signature

Store & Procurement Officer

KAILASH HOUSE, 4B/27, TILAK NAGAR NEW DELHI-110018

Phone : +91-11-42078070, Mob: +91 9971096040 E-mail : info@trustedresources.in

Handwritten signatures

Manufacturer's Authorization Letter

To,
NEIGRIHMS,
Neigrihms, Shillong, Department of Health and Family Welfare,
North Eastern Indira Gandhi Regional Institute of Health and Medical
Sciences, (NEIGRIHMS),

Ministry of Health and Family Welfare
(Deputy Director Admn)

Reference: GEM/2023/B/3582654 Dated: 17-06-2023 & for Grossing Station

We, **M/s Anathomic Solutions, S.L.U.**, who are established and reputable manufacturers of **Grossing Station**, and having factories at **C. Ebre, 74, 08223 Terrassa – Barcelona, Spain** and we, hereby authorize Messrs. **Trusted Resources Pvt. Ltd., Kailash House, 4B/27, Tilak Nagar, New Delhi – 110018** to bid, negotiate and conclude the contract with you against this tender for the above goods manufactured by us.

We further confirm that no supplier or firm or individual other than **M/s Trusted Resources Pvt. Ltd.** is authorized to submit a tender, process the same further and enter into a contract with you against your requirement as contained in the above referred Tender documents for the above goods manufactured by us.

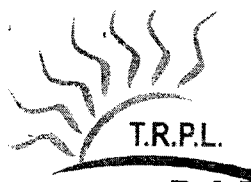
Thank You

For **M/s Anathomic Solutions, S.L.U**



FRANCISCO GONZÁLEZ PRIMO

DIRECTOR



TRUSTED RESOURCES PVT. LTD

Ref: TRPL/2023-24/GeM/NEIGRIHMS/GS/07

Date 10.07.2023

To,
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COMPLIANCE STATEMENT

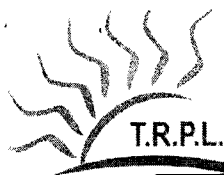
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12	Weight-Not more than 900 gram.	Yes
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14	Warranty-Two (2) years	Yes
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Store & Procurement Officer
NEIGRIHMS Shillong-1

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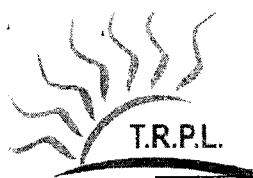


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27	Five (5) years warranty and Five (5) years CMC.	Yes
28	Following Accessories should be provided:	Yes
1	KNIFE SHARPENER to provide straight and serrated edges; should be 100% diamond abrasive; should have a three step process to provide razor sharp edges. First step should be Sharpening, second step should be honing and the last step should be for stropping and polishing.	Yes
2	HAND HELD BONE SAW: Autopsy Saw with Bone vacuum dust collector having HEPA filter should be provided. Autopsy saw should come with 10 feet cord for greater mobility and with following blades and accessories:- i. Round Blade without arbour (2.5 in/6 cm): 2 Nos. ii. Section Blade without arbour (2.5 in/6 cm): 2 Nos. iii. Standard Saw Arbor: 2 Nos. The saw should be able to be connected to the Bone Vacuum Dust Collector. Bone Vacuum Dust Collector should come with vacuum nozzle, disposable filter cartridge (HEPA Filter) and 10 feet power cable.	Yes

KAILASH HOUSE, 4B/27, TILAK NAGAR NEW DELHI-110018

Phone : +91-11-42078070, Mob: +91 9971096040 E-mail : info@trustedresources.in



TRUSTED RESOURCES PVT. LTD

3	C- FOLD PAPER TOWEL HOLDER: Made of stainless steel.	Yes
4	EYE WASH DRENCH ASSEMBLY: Should have flip down way to remove eye contaminants, auto flow eyewash.	Yes
5	HANDS FREE SOAP DISPENSER: should have pump mechanism to provide quick and precise dispensing; should be Deck or Wall Mount.	Yes
6	ADJUSTABLE AND STATIONERY STAINLESS STEEL SHELVEING to keep accessories	Yes
7	WRITING PLATFORM with a lift over storage drawer.	Yes
8	HANGING DIGITAL AUTOPSY SCALE with Scale Pole & Bracket factory fitted to weigh specimens of 0.1 Kg x 13.6 Kg • Ability to 0 tare bow, ring and pan • Bow, ring and pan should be provided • The Scale Pole height should be able to be secured anywhere along with 360 degree turning ability	Yes
9	CASSETTE HOLDERS: three boxes which can be mount to rail in front of the grossing station.	Yes
10	TWO FORM HOLDERS mounted on the table to store documents away from any fluids and risk of damage.	Yes
11	GLOVE BOX HOLDER • 05 YEARS WARRANTY WITH QUOTE FOR NEXT 05 YEARS CMC IS REQUIRED INCLUDING ALL ACCESSORIES. HL	Yes

For Trusted Resources Pvt. Ltd.

Sanjeev Anand
Director
Kailash House, 4B/27,
Tilak Nagar, New Delhi- 110018.
+91 9971096040

KAILASH HOUSE, 4B/27, TILAK NAGAR NEW DELHI-110018

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Contract | अनुबंध



Contract No | अनुबंध क्रमांक: GEMC-511687781649581

Generated Date | अनुबंध तिथि: 24-Nov-2023

Bid/RA/PBP No. | बोली/आरए/पीबीपी संख्या: GEM/2023/B/3582654

BB/OT/G-1008/2023-24, dt: 23/01/2024

Organisation Details | संगठन विवरण

Type | प्ररूप: Central Autonomous
 Ministry | मंत्रालय: Ministry of Health and Family Welfare
 Department | विभाग: Department of Health and Family Welfare
 Organisation Name | North Eastern Indira Gandhi Regional Institute of Health and
 संगठन का नाम: Medical Sciences (NEIGRIHMS)
 Office Zone | कार्यालय क्षेत्र: Neigrihms, Shillong

Buyer Details | खरीदार विवरण

Designation | पद: Stores and Procurement Officer
 Contact No. | संपर्क नंबर: 0364-2539032-213
 Email ID | ईमेल आईडी: harendra.dey@nic.in
 GSTIN | जीएसटीआईएन: N
 Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
 EAST KHASI HILLS, MEGHALAYA-793018, India

Financial Approval Detail | वित्तीय स्वीकृति विवरण

IFD
 Concurrence | Yes
 आईएफडी सहमति
 Designation
 of
 Administrative Director, F.No.NEIGR/S&P/P-02/23-24, Buy Back Of Histo pathology Gro
 Approval | ssing System (Make: Mortech Co., USA; Model: GL 115) against DRV Rs
 प्रशासनिक 5,53,886.45 on buy back of exiting system
 अनुमोदन का
 पदनाम:
 Designation
 of Financial DDA & DFA -Agenda C-11/67 PC, IPC 3/23-24 agenda 30 ,CDN-C-884/23
 Approval | -24, 20/10/23 on buy back Histo pathology Grossing System (Make: Mo
 र्तेच Co., USA; Model: GL 115)Order No: NEIGR/S&P/OT-937/2012-13,
 वित्तीय अनुमोदन dated: 28/03/13
 का पदनाम:

Paying Authority Details | भुगतान प्राधिकरण विवरण

Role: PAO
 Payment Mode | Offline
 भुगतान का तरीका:
 Designation | पद: A Accounts officer
 Email ID | ईमेल आईडी: accounts.neigrihms@nic.in
 GSTIN | जीएसटीआईएन: N
 Address | पता: P.O. NEIGRIHMS, Mawdiangdiang, Shillong,
 KHASI HILLS EAST, MEGHALAYA-793018, India

C-884/2023-24
 dt: 13/06/2018

Seller Details | विक्रेता विवरण

GeM Seller ID | जेम विक्रेता आईडी: E469180000405003
 Company Name | कंपनी का नाम: TRUSTED RESOURCES PRIVATE LIMITED
 Contact No. | संपर्क नंबर: 01125997510
 Email ID | ईमेल आईडी: info@trustedresources.in
 Address | पता: 4B/27, Tilak Nagar,
 New Delhi, Delhi-110018, -
 MSME verified | एमएसएमई सत्यापित: No
 MSME Registration number | एमएसएमई पंजीकरण संख्या: UDYAM-DL-11-0062400
 MSE Social Category | एमएसई सामाजिक श्रेणी: General
 MSE Gender | एमएसई लिंग श्रेणी: Male
 GSTIN | जीएसटीआईएन: 07AADCT8478P1ZD

*GST / Tax invoice to be raised in the name of | जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा - Buyer

Delivery Instructions | वितरण निर्देश: CONSIDERATION OF THE PROPOSAL FOR BUY BACK OF OLD OBSOLETE EXISTING
 AND UNSERVICEABLE ONE UNIT OF HISTO PATHOLOGY GROSSING SYSTEM PROCURED DURING 2012 2013 AND
 PROCESSING OF ONE UNIT OF GROSSING SYSTEM

Product Details | उत्पाद विवरण

Store & Procurement Officer
 NEIGRIHMS Shillong-18

#	Item Description आइटम विवरण	Ordered Quantity आइटम विवरण	Unit इकाई	Unit Price (INR) इकाई मूल्य (INR)	Tax Bifurcation (INR) कर विभाजन (INR)	Price (Inclusive of all Duties and Taxes in INR) मूल्य (INR) में सभी शुल्क और कर सहित)
1	Product Name उत्पाद का नाम: Grossing Station Brand ब्रांड: Anatomic Solutions, S.L.U Brand Type ब्रांड प्रकार: Unbranded Catalogue Status कैटलॉग की स्थिति: Catalogue not verified by OEM Selling As कैसे बेचा जा रहा है: Reseller not verified by OEM Category Name & Quadrant श्रेणी का नाम और चतुर्थांश: Grossing Station (Q3) Model मॉडल: ET-101-1ELV HSN Code एचएसएन कोड: HSN not specified by seller	1	pieces	8,368,560	GST जीएसटी (18%): 1,276,560 GST Cess 1 जीएसटी उपकर 1 (0%): 0 GST Cess 2 जीएसटी उपकर 2 (0 per accounting unit): 0 Input Tax Credit (ITC) on GST जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी): - ITC on GST Cess 1 जीएसटी उपकर पर आईटीसी 1: - ITC on GST Cess 2 जीएसटी उपकर पर आईटीसी 2: -	8,368,560

Total Order Value | कुल आर्डर मूल्य (INR) PO01240006/NEIGR/S&P/OT/BB/G-1008/23-24/GEMC-511687781649581

8,368,560 13/22

Consignee Detail | परेषिती विवरण

S.No क्र.सं.	Consignee परेषिती	Item वस्तु	Lot No. लॉट नंबर	Quantity मात्रा	Delivery Start After दिनांक के बाद डिलीवरी शुरू करना है	Delivery To Be Completed By वितरण पूरा कब तक करना है
1	Designation पद : - Email ID ईमेल आईडी : con18.neigrihms.ml@gembuyer.in Contact संपर्क : 0364-2538044- GSTIN जीएसटीआईएन : - Address पता : P.O. NEIGRIHMS, Mawdiangdiang, Shillong, EAST KHASI HILLS, MEGHALAYA-793018, India	Grossing Station	-	1	24-Nov-2023	22-Feb-2024

Product Specification for Grossing Station

Specification विनिर्देश	Sub-Spec उप-विनिर्देश	Value मूल्य
Custom Specification	Custom Specification	Yes

Comprehensive maintenance charges for | व्यापक रखरखाव के लिए शुल्क Grossing Station

Service Year सेवा वर्ष	CMC Percentage सीएमसी प्रतिशत	Tax Bifurcation कर विभाजन
CMC charges for 1 st year after warranty period in % of cost of equipment	3%	GST जीएसटी: 18% GST Cess 1 जीएसटी उपकर 1: 0% Input Tax Credit (ITC) on GST जीएसटी पर इनपुट टैक्स क्रेडिट (आईटीसी): - ITC on GST Cess 1 जीएसटी उपकर पर आईटीसी 1: -
CMC charges for 2 nd year after warranty period in % of cost of equipment	3.5%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	4%	
CMC charges for 4 th year after warranty period in % of cost of equipment	4.5%	
CMC charges for 5 th year after warranty period in % of cost of equipment	5%	

Seller Specification Document | विक्रेता विशिष्टता दस्तावेज़:

1. SpecificationDocument1	mkp.gem.gov.in/catalog_data/catalog_support_document/00/55/774/CatalogAttrs/SpecificationDocument/2023/6/21/2023_06_21_20_20_51_et-101-1-elv_datasheet_4_2023-06-21-20-20-53_e0c83b3d150c432185f2ca4c0270399.pdf
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Buyer Specification Document | खरीदार विशिष्टता दस्तावेज़:

1. SpecificationDocument	mkp.gem.gov.in/catalog_data/catalog_support_document/buyer_documents/52738/54/78/703/CatalogAttrs/SpecificationDocument/2023/6/17/grossing_station_2023-06-17-12-26-53_009e36d8f251dc2b834c5f7dc7eb42f5.pdf
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Corrigendum | सुद्धिपत्र

- Extended Upto | तक बढ़ाया गया : 2023-07-14 14:00:00
- Extended Upto | तक बढ़ाया गया : 2023-07-21 14:00:00

Additional Clauses for CMC | सीएमसी के लिए अतिरिक्त खंड

- CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC. Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- GST shall be included in the CMC Charges quoted.
- Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula. A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available. Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- The CMC functionality shall be available in bid only and no direct RA shall be applicable. In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

Atty
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NEIGRIHMS Shillong-18

parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2
- CMC charges for 3rd year after warranty period - Percentage to be indicated- A3
- CMC charges for 4th year after warranty period - Percentage to be indicated- A4
- CMC charges for 5th year after warranty period - Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

- (i) Number of years for which CMC required.
- (ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{(A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4})\}$ and so on

C - Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

Buyer added Bid Specific Additional Scope of Work | खरीदार द्वारा जोड़ी गई बोली का विशिष्ट अतिरिक्त कार्य

S.No क्र.सं	Document Title दस्तावेज़ का शीर्षक	Description विवरण	Applicable i.r.o. Items लागू आईआरओ सामान
1	Scope of Work View	Scope of Work	Grossing Station(1)

ePBG Detail | ईपीबीजी विवरण

Advisory Bank सलाहकार बैंक :	Bank Of Baroda
ePBG Percentage(%) ईपीबीजी प्रतिशत (%) :	3.00

The bidder shall furnish ePBG as applicable as per bid's terms and conditions | बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा

General Clauses w.r.t RCM/FCM | आरसीएम/एफसीएम के संबंध में सामान्य खंड

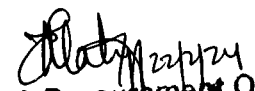
- Where ever RCM is applicable, for sellers (Regular GST registered seller who opted out of FCM as per notifications of GST like GTA, unregistered seller), Buyer have liability of paying the GST and GST cess to the government on the specified rate mentioned by them in this contract. Seller will invoice buyer with Zero GST and GST cess.
- For Registered sellers as per FCM, rates will be inclusive of prescribed rate of GST and GST cess. ITC available to buyer as shown in the bid document have been applied while evaluating the bids. Seller has liability of paying the GST and GST cess to the govt and same will be charged from buyer while invoice.
- For Registered sellers who opted for RCM while quoting for specified category under section 9(3) like GTA rates will be exclusive of GST and GST cess. GST and GST cess as indicated by the buyer in the bid document payment of GST and GST Cess will be the liability of buyer.
- For Unregistered sellers Liability of payment of GST and GST cess is in Buyers scope. GST and GST cess as indicated by the buyer in the bid document will be the liability of buyer. Unregistered seller will invoice buyer with zero GST and Zero GST cess.
- For sellers under Composition Scheme: There is no liability of payment of GST and GST cess in Buyers scope. Seller will invoice Zero GST and GST cess in the invoice to buyer.

Terms and Conditions | नियम और शर्तें

1. General Terms and Conditions-

- This contract is governed by the General Terms and Conditions, conditions stipulated to this Product/Service as provided in the Marketplace.
- This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

2. Buyer Added Bid Specific Terms and Conditions-


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NEIGRIHMS Shillong-18

Scope of work & Document details	
A	Following mandatory documents must be attached in the bid document as specified, failing which bid will be treated as "Non-Responsive"
1	Cost of spares, consumables and accessories not covered under warranty and CMC period shall be offered as percentage value of the system/Unit in the Technical Bid ATC1 /2
2	Documents with regard to Details compliance statement to be attached At "Additional Doc 2(Requested in ATC)"
3	Documents with regard to Original Literature, Product catalogue, Technical datasheet from the firm/O.E.M with Highlighting as per the technical specification must attach At "Additional Doc 3(Requested in ATC)"
4	Documents with regard to list of Offering/Quoted items mentioning make, model & quantity of each items must be "Additional Doc 4(Requested in ATC)"
B	Warranty and Maintenance
1	Warranty for 5 years followed by CMC for 5 years including Spares & service for all the items supplied in this particular tender including third-party items and turn key works .
2	Mandatory 2 PMs / Year with unlimited breakdown calls has to be attended by the Bidder/manufacturer throughout the warranty & CMC period at site.i.e. NEIGRIHMS, SHILLONG.
3	Duly signed Mandatory PM reports has to be submitted periodically, failing which necessary action will be initiated as per term& condition of the tender.
3	E-bidder have to adhere to Government of India, Ministry of Finance, PPD division Public procurement order OM F.No.6/18/2019-PPD dated 23rd july,2020 inserting Rule 144(Xi)in GF R 2017 ,No 1 dated: 23/7/2020 and subsequent Orders No 2 & 3 or as amended from time to time , failing which the bids shall be treated as non-responsive.

Minimum Reserve Value for buy back of the old system

Sl. No.	Description of Stores Make	Qty.	Minimum Reserve Declared Value
1.	Histopathology Grossing System	1 no	Rs 5,53,886.45
Note: - The price offered in the e-price bid /BOQ shall be considered as <u>inclusive of the buyback value.</u> - The buyback value of the system /assets should <u>also be indicated in the AT C-1 & financial Document as percentage of the offered FOB /Basic Cost</u> of the system /assets in order to arrive at Book /Reserve value for the record of the Institute. - The buyback value should essentially cover the Minimum Reserve Declared Value. - The Institute reserve the <u>right to trade or not to trade</u> the old existing machines offered while purchasing a new one.			

Aty...
Store & Procurement Officer
NEIGRIHMS Shillong-18

B. Buyer Added Bid Specific Terms and Conditions

1. Generic

End User Certificate: Wherever Bidders are insisting for End User Certificate from the Buyer, same shall be provided in Buyer's standard format only.

2. Generic

Experience Criteria: The Bidder or its OEM {themselves or through reseller(s)} should have regularly, manufactured and supplied same or similar Category Products to any Central / State Govt Organization / PSU / Public Listed Company for 3 years before the bid opening date. Copies of relevant contracts to be submitted along with bid in support of having supplied some quantity during each of the year. In case of bunch bids, the primary product having highest value should meet this criterion.

3. Generic

IT equipment shall be IPv6 ready from day one.

4. Generic

Installation, Commissioning, Testing, Configuration, Training (As applicable as per scope of supply) is to be carried out by OEM / OEM Certified resource or OEM authorized Reseller.

5. Generic

Upload Manufacturer authorization: Wherever Authorized Distributors are submitting the bid, Manufacturers Authorization Form (MAF)/Certificate with OEM details such as name, designation, address, e-mail Id and Phone No. required to be furnished along with the bid.

6. Generic

The successful bidder has to supply all essential accessories required for the successful installation and commissioning of the goods supplied. Besides standard accessories as per normal industry practice, following accessories must be part of supply and cost should be included in bid price: All the items and accessories as per Technical Specification.

7. Generic

The Buyer has an existing set up / inventory of similar products. The offered / supplied product must be compatible with existing system. The bidder has to ensure Compatibility of the supplied items or shall have to include in the supply the necessary hardware / software to make them compatible at no extra cost to the buyer. The details of items with which compatibility is required are as under: all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software

8. Scope of Supply

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods , Training of operators and providing Statutory Clearances required (if any)

9. Turnover

Bidder Turn Over Criteria: The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.

10. Turnover

OEM Turn Over Criteria: The minimum average annual financial turnover of the OEM of the offered product during the last three years, ending on 31st March of the previous financial year, should be as indicated in the bid document

Store & Procurement Officer

NEIGRIHMS Shillong-18

nt. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the OEM is less than 3 year old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria. In case of bunch bids, the OEM of CATEGORY RELATED TO primary product having highest bid value should meet this criterion.

11. OEM

IMPORTED PRODUCTS: In case of imported products, OEM or Authorized Seller of OEM should have a registered office in India to provide after sales service support in India. The certificate to this effect should be submitted.

12. Purchase Preference (Centre)

As per DPIIT notification at the time of e-tender, bidding or solicitation the bids shall be required to indicate percentage of local content and provide self-certification (by Director/ Company Secretary) and also give details of the location/s at which value addition is made". Since the bidder here is not the local supplier, the same was required to be obtained from the "Class-I local supplier /Class II local supplier"

Further the details of Calculations of local content areas under:

Question 1. How to calculate Local Content?

Answer: Para 2 of the PPP-MII Order, 2017 (as amended on 16.09.2020) defines local content as

Local content' means the amount of value added in India which shall, unless otherwise prescribed by the Nodal Ministry, be the total value of the item procured (excluding net domestic indirect taxes) minus the value of imported content in the item (including all customs duties) as a proportion of the total value, in percent.

Mathematically,

$$\text{Local content} = (\text{Sale price} - \text{Value of imported content}) * 100 / \text{Sale price}$$

Where, "Sale price" means price excluding net domestic indirect taxes and "Value of imported content" means price of imported content inclusive of all customs duties

Question 2. How to calculate Local Content in bids involving supply of multiple items from single bidder?

Answer: In case of bids requiring supply of multiple items (say "X1", "X2" and "X3") by a single bidder, the local content in the bid shall be

$$\text{Local content} = ((\text{Sale price of "X1"} - \text{Value of imported content in "X1"}) + (\text{Sale price of "X2"} - \text{Value of imported content in "X2"}) + (\text{Sale price of "X3"} - \text{Value of imported content in "X3"})) * 100 / (\text{Sale price of "X1"} + \text{Sale price of "X2"} + \text{Sale price of "X3"})$$

13. Service & Support

Availability of Service Centres: Bidder/OEM must have a Functional Service Centre in the State of each Consignee's Location in case of carry-in warranty. (Not applicable in case of goods having on-site warranty). If service centre is not already there at the time of bidding, successful bidder / OEM shall have to establish one within 30 days of award of contract. Payment shall be released only after submission of documentary evidence of having Functional Service Centre.

14. Service & Support

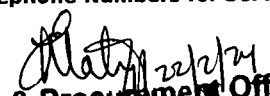
Dedicated /toll Free Telephone No. for Service Support : BIDDER/OEM must have Dedicated/toll Free Telephone No. for Service Support.

15. Service & Support

Escalation Matrix For Service Support : Bidder/OEM must provide Escalation Matrix of Telephone Numbers for Service Support.

16. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates/ documents sought in the Bid document, ATC and Corrigendum if any.


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The bidder or the OEM of the offered products must have BIS/WHO-GMP/ CDSCO Indian certification or alternate certification as recognized by Government of India

18. Certificates

Material Test Certificate Should Be Sent Along with The Supply. The Material Will Be Checked by Buyer's Lab & the Results of the Lab will be the Sole Criteria for Acceptance of the Item.

19. Certificates

The bidder is required to upload, along with the bid, all relevant certificates such as BIS licence, type test certificate, approval certificates and other certificates as prescribed in the Product Specification given in the bid document.

20. Certificates

To be eligible for award of contract, Bidder/ OEM must possess following Certificates / Test Reports on the date of bid opening (to be uploaded with bid): All the quality & electrical safety certificates .

21. Warranty

Bidder / OEM has to give an undertaking that after expiry of warranty period, it will provide Comprehensive Maintenance Service for next 5 years for the offered products at the rate not more than 5% of contract price per annum. Buyer reserves the right to enter into a CMC agreement with the Successful Bidder / OEM after expiry of the Warranty period at above mentioned rate and the payment for the CMC charges would be made Biannually after rendering of the CMC Services of the relevant CMC period. Performance Security of the successful bidder shall be forfeited if it fails to accept the CMC contract when called upon by the buyer. CMC would include cost of all the spares including UPS, PC, battery, Printer, Probes & upgradation of System Software & third party Software (Upload the undertaking). The original Performance Security of contract will be returned only after submission and verification of AMC Performance Security for 5% of total CMC value valid up to CMC period plus 2 months (if there is no other claim).

22. Warranty

Warranty period of the supplied products shall be 5 years from the date of final acceptance of goods or after completion of installation, commissioning & testing of goods (if included in the scope of supply), at consignee location. OEM Warranty certificates must be submitted by Successful Bidder at the time of delivery of Goods. The seller should guarantee the rectification of goods in case of any break down during the guarantee period. Seller should have well established Installation, Commissioning, Training, Troubleshooting and Maintenance Service group in INDIA for attending the after sales service. Details of Service Centres near consignee destinations are to be uploaded along with the bid.

23. Warranty

Over and above the normal Warranty terms as per GeM GTC, the successful bidder / OEM shall have to provide Comprehensive Warranty during the entire Standard warranty period as per contract. : The comprehensive warranty shall be covering the following scope all the spares including UPS, PC, battery ,Printer ,Probes & upgradation of System Software & third party Software (Upload an undertaking with the bid confirming compliance by the bidder if Bidder is taking onus of this compliance. In case OEM is taking onus of this compliance, OEM undertaking is to be uploaded along with Bidder undertaking)

24. Warranty

Successful bidder will have to ensure that adequate number of dedicated technical service personals / engineers are designated / deployed for attending to the Service Request in a time bound manner and for ensuring Timely Servicing / rectification of defects during warranty period, as per Service level agreement indicated in the relevant clause of the bid.

25. Warranty

Timely Servicing / rectification of defects during warranty period: After having been notified of the defects / service requirement during warranty period, Seller has to complete the required Service / Rectification within 3 days' time limit. If the Seller fails to complete service / rectification with defined time limit, a penalty of 0.5% of Unit Price of the product shall be charged as penalty for each week of delay from the seller. Seller can deposit the penalty with the Buyer directly else the Buyer shall have a right to recover all such penalty amount from the Performance Security (PBG). Cumulative Penalty cannot exceed more than 10% of the total contract value after which the Buyer shall have the right to get the service / rectification done from alternate sources at the risk and cost of the Seller besides forfeiture of PBG. Seller shall be liable to re-imburse the cost of such service / rectification to the Buyer.

26. Past Project Experience


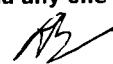
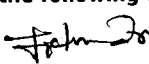
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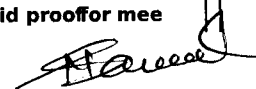
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For fulfilling the experience criteria any one of the following documents may be considered as valid proof for me



ting the experience criteria:

- a. Purchase Order copy along with Invoice(s) with self-certification by the bidder that supplies against their invoices have been executed.
- b. Execution certificate by client with order value.
- c. Any other document in support of order execution like Third Party Inspection release note, etc.

27. Past Project Experience

The Bidder / OEM {themselves or through reseller(s)}, should have executed project for supply and installation / commissioning of same or similar Category Products during preceding 3 financial years (i.e. current year and three previous financial years) as on opening of bid, as per following criteria:

- (i) Single order of at least 35% of estimated bid value; or
- (ii) Two orders of at least 20% each of estimated bid value; or
- (iii) Three orders of at least 15% each of estimated bid value.

Satisfactory Performance certificate issued by respective Buyer Organization for the above Orders should be uploaded with bid. In case of bunch bids, the Category related to primary product having highest bid value should meet this criterion

28. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

29. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C (Name of the Buyer). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy / proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

30. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within Bid End date & time / Bid Opening date & time.

31. Forms of EMD and PBG

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

32. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of NEIGRIHMS EMD SECURITY DEPOSITS payable at MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA . After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

33. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Fixed Deposit Receipt also (besides PBG which is allowed as per GeM GTC). FDR should be made out or pledged in the name of NEIGRIHMS EMD SECURITY DEPOSITS A/C (Name of the Seller). The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of Security Deposit, the FDR will be released in favour of bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Successful Bidder has to upload scanned copy of the FDR document in place of PBG and has to ensure delivery of hard copy of Original FDR to the Buyer within 15 days of award of contract.

[Signature] 22/2/24
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34. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Payment online through RTGS / Internet bank ing also (besides PBG which is allowed as per GeM GTC). On-line payment shall be in Beneficiary name NEIGRIHMS EMD SECURITY DEPOSITS Account No. 30270200000027 IFSC Code BARB0MAWDIA Bank Name BANK OF BARODA Branch address MAWDIANGDIANG, SHILLONG-793018, MEGHALAYA. Successful Bidder to indicate Contract number and name of Seller entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer in place of PBG within 15 days of award of contract.

29. RELATIONSHIP CERTIFICATE in Bidder's letter Head with detail Declaration must be submitted in the following format

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"It is certified that I/We, the undersigned, do(With Detail name & details)/do not have relationship with any of the employees working at NEIGRIHMS . The above statement is true and is submitted against the Gem Tender Enquiry No. _____ Dated _____ ,
Date: _____

(Signature) Name of the Company/Firm Seal

(C) 30. Additional Terms and conditions & Scope of Work for CMC

Tenderer/Vendors/contractor should note that the following terms and conditions will apply specifically in addition to the Rules and the Regulation as applicable to such provide services in the Government of India.

1. Comprehensive Annual Maintenance Contract must include Labour, spares & Preventive Maintenance of all the excluding of battery, Accessories/Consumables
2. The terms and conditions of the tender and the agreement executed will be binding on the vendor/contractor. This offer is being issued in accordance with the terms & conditions of NEIGRIHMS /Government of India and in the manner specified herein shall operate to create a specific contract between the vendor/contractor (with whom the contract referred to) on one part and NEIGRIHMS, Shillong, on the other part.
3. The required spares to be replace must be genuine and certified from the OEM.
4. Repairs to be undertaken should be within specified configuration and maintaining the integration on internal circuit of equipment, any deviation on configuration/ specification the repair will not be acceptable. After repairs, a certificate to the effect that the equipment is in working order and safe for patient care and non-hazardous for the handler shall be submitted by the CMC holder.
5. Tenderer/Vendors/contractor is responsible to provide electrical and patient safety certificate after major repair of equipment which are used for direct patient care.
6. The system must be checked & calibrated after every spare changes and detail service report must be submitted to the user & BME.
7. 2 nos of Periodic preventive maintenance is mandatory irrespective of unlimited service /breakdown calls.
8. Same /Similar Standby system must be provided by the bidder if the system needs to send to workshop for any major repair.
9. Receipt of this offer may be acknowledged and a copy duly signed/stamped by the authorized signatory should be submitted before finalization of the agreement.
10. The Performance security shall be denominated in any one of the forms namely Account Payee Demand Draft or Fixed Deposit Receipt drawn from any nationalized bank in India or Bank Guarantee issued by a nationalized bank in India, pledge in favor of Deputy Director, NEIGRIHMS, and Shillong-793018 for an amount equivalent to 3% of the total cost of annual CMC. The validity of the Fixed Deposit receipt or Bank Guarantee will be upto 2 months beyond CMC period.
11. It may also be noted that there should be no negligence in providing services of any type, if any, complaint is received the contract will be terminated with immediate effect.
12. There will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period. The vendor shall ensure optimum uptime of the system during CMC period, failing which the initiator shall initiate stern action, as deemed fit.
13. During Comprehensive Maintenance Contract period, the supplier shall visit at each consignee's site for preventive maintenance including testing and calibration as per the manufacturer's service/ technical/ operational manual. The supplier shall visit each consignee site as recommended in the manufacturer's manual, but at least once in 6 months commencing from the date of the successful completion of warranty period for preventive maintenance of the goods.
14. Processing of bill may be considered on yearly basis with satisfactory report from the user department. The AMC/CMC bills should be certified by the concerned Head of the Department/ In- Charge , BME and the respective DM S/MS.
15. Software updates should be provided free of cost during CMC. The first service call by the team of service engineers should be within 7 days of issue of this order.
16. Settlement of disputes - Director, NEIGRIHMS or his authorized representative shall be the final authority in all disputes and decision will be binding on all concerned.
17. All other terms & conditions are as per award of contract mentioned in pre-page.
18. Bidders are required to sign the CMC contract agreement within 15 (fifteen) days from the issue of the letter of award/supply order, failing which EMD/security deposit may be forfeited or Contract declared null and void.


2.2 Buyer Added Bid Specific ATC:

Buyer uploaded ATC document [Click here to view the file.](#)


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Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।


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